

Agency Resource List



	Organization	Program	Contact	Phone	Email	Program Description
1. Shelter and Housing	Alpha Omega Veterans Services, Inc.	Transitional Supportive Housing – Madison Location	Linda Andrews	901.726.5066	ndrews@alphaomegaveterans.o	<p>Program Eligibility Requirements: Homeless, Individual Male Veterans (NO FAMILIES). All referrals to Alpha Omega Veterans Services transitional housing programs go through the VA Homeless program: Call 901-523-8990, Press 0#, when operator answers, ask to be transferred to the Veteran Homeless Program. Office hours are M-F, 10am – 6pm</p>
	Alpha Omega Veterans Services, Inc.	Transitional Supportive Housing – Vinton Location	Linda Andrews	901.726.5066	ndrews@alphaomegaveterans.o	<p>Program Eligibility Requirements: Homeless, Individual Male Veterans (NO FAMILIES). All referrals to Alpha Omega Veterans Services transitional housing programs go through the VA Homeless program: Call 901-523-8990, Press 0#, when operator answers, ask to be transferred to the Veteran Homeless Program. Office hours are M-F, 10am – 6pm</p>

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1. Shelter and Housing	Alpha Omega Veterans Services, Inc.	Transitional Supportive Housing – Life-House Central Location	Semaria Shaw	901.726.4155	aria.shaw@alphaomegaveterans	<p>Program Eligibility Requirements: Medically Fragile, Homeless, Individual Veteran (no families). All referrals to Alpha Omega Veterans Services transitional housing programs go through the VA Homeless program: Call 901-523-8990, Press 0#, when operator answers, ask to be transferred to the Veteran Homeless Program.</p> <p>Office hours are M-F, 10am – 6pm</p>
	Alpha Omega Veterans Services, Inc.	Permanent Supportive Housing – Court Avenue Location	Jewel Weatherspoon	901.725.7030	therspoon@alphaomegaveteran	<p>Program Eligibility Requirements: Homeless, Individual Veterans (no families). 32 apartment complex of permanent supportive housing for SINGLE homeless veterans owned and operated by Alpha Omega. Supportive services for the clients of Alpha Omega includes, but is not limited to transportation, meetings, counseling, education and social events. Rent is income based.</p> <p>Office hours are 8am – 5pm</p>

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1. Shelter and Housing	Alpha Omega Veterans Services, Inc.	Permanent Supportive Housing – Defense Depot SRO Location	Jewel Weatherspoon	901.774.6768	herspoon@alphaomegaveteran	<p>Program Eligibility Requirements: Homeless, Individual Veterans (no families). 10 Studio apartments of permanent supportive housing for single homeless veterans. This property is owned and operated by Alpha Omega. Supportive services for the clients of Alpha Omega includes, but is not limited to transportation, meetings, counseling, education and social events.</p> <p>Rent is income based.</p> <p>Office hours are 8am – 5pm</p>
	Alpha Omega Veterans Services, Inc.	Permanent Supportive Housing – Defense Depot Townhouses Location	Jewel Weatherspoon	901.774.6768	herspoon@alphaomegaveteran	<p>Program Eligibility Requirements: Homeless, Individual Veterans (no families). 8 apartment townhomes of permanent supportive housing for SINGLE homeless veterans in a roommate situation. This property is owned and operated by Alpha Omega. Supportive services for the clients of Alpha Omega includes, but is not limited to transportation, meetings, counseling, education and social events. Rent is income based.</p> <p>Office hours are 8am – 5pm.</p>

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1. Shelter and Housing	Alpha Omega Veterans Services, Inc.	Permanent Housing – Leasing Program	Linda Andrews	901.726.5066	andrews@alphaomegaveterans.org	Program Eligibility Requirements: Homeless, Individual Veterans (no families). Alpha Omega partners with local complexes to lease apartments to SINGLE homeless veterans. Rent is based on income. Office hours are 10 am – 6 pm.
	Catholic Charities of West TN	Housing Ministries	Dana Brooks	901.722.4759	Dana.Brooks@acc.cdom.org	Housing Ministries offers three (3) different housing programs: St. Sebastian Veteran Services focuses on Veterans, and their families, who are either currently homeless or at risk of homelessness. St. Sebastian TBRA serves Veterans with disabilities, elderly, or victims fleeing domestic violence. Genesis Homeless Services serves homeless individuals, including homeless Veterans who are ineligible for VA sponsored programs.
	Frayser Community Development Corporation	Housing - Rental and Ownership	Mary Cunningham	901.354.2668	mcunningham@fraysercdc.org	Program Eligibility Requirements: Minimum income requirement is \$1,800, Credit check, Background check, MLGW compliance, No recent evictions, No judgments (36 months). Frayser Community Development Corporation works to improve the quality of life in the Frayser area in regard to housing, financial, education, and economic development. Most homes are HUD foreclosures renovated and offered at reasonable prices. Frayser CDC does NOT provide financial assistance.

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1. Shelter and Housing	Frayser Community Development Corporation	Housing Counseling - Ownership and Foreclosure	Mary Cunningham	901.354.2668	mcunningham@fraysercdc.org	Frayser Community Development Corporation works to improve the quality of life in the Frayser area in regard to housing, financial, education, and economic development. Most homes are HUD foreclosures renovated and offered at reasonable prices. Frayser CDC does NOT provide financial assistance. HOME BUYER EDUCATION Produces well-informed home buyers equipped with the necessary tools to become homeowners: from budgeting to real estate terms and basic mortgage information. Participants receive a certificate of completion that is required for down payment assistance, and special mortgage programs for first time buyers.
	Hospitality Hub	Homeless Resource Center	Marquita Brown	901.522.1808	qbatthehub@gmail.com	The Hospitality Hub Homeless Resource center provides services for homeless people including access to refreshments and restrooms, a temporary mailing address, locker storage, computer use, use of a telephone to make local and long-distance calls, with job counseling, crisis management counseling and referrals to supportive services such as emergency housing and mental health resource treatment referrals. Guests must first go through an intake interview on Mon, Wed or Fri 9:30 pm - 1:00 pm before receiving most HUB services. Guests can use HUB services for up to three months.

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1. Shelter and Housing	Salvation Army	New Direction Family Residence	Dorothy Ford	901.543.8586	dorothy.ford@uss.salvationarmy.org	Participate in stabilization classes that will last between 8-12 weeks. Set and meet goals both personal and financial. 3 phases with 7 components that must be completed (i.e., personal care, education, employment. etc.). Trauma-informed group weekly sessions Initial and continued assessments and follow-up for 1 year after program completion. Must meet with licensed counselor.
	Synergy	Transitional Housing Program	Jimmie Clay	901.726.6530	jimmie@synergytc.org	Eligibility: Male 18+ years old who has completed a residential substance abuse treatment program that is in need of supportive housing Synergy's Transitional Housing Program is a half-way house for substance abusers who have completed treatment at Synergy or elsewhere and are in the formative stages of recovery and reintegrating into society. Services provided, in addition to housing, include individual counseling, life skills training, referral for employment, medical services, and money management counseling. The program helps residents manage social reintegration and independent living in society through sobriety maintenance, employment, financial independence and family reunification.
	United Housing	United Housing Home Sales and Rentals	Valerie Peterson	901.272.1122	vpeterson@uhinc.org	Assistance in providing single family homes, rentals and home repairs for low to moderate income families
	United Housing	United Housing Lending	Valerie Peterson	901.272.1122	vpeterson@uhinc.org	Providing first mortgage, down payment assistance and home repairs for low to moderate income families

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1. Shelter and Housing	YWCA of Greater Memphis	Domestic Violence Shelter	Marquiepta Odom	901.278.2728	modom@memphisywca.org	The YWCA Shelter is a 24-hour, 7-days-a-week emergency shelter to assist victims of domestic violence and their families. The YWCA Domestic Violence Crisis Hotline is available 24 hours a day, 365 days a year. Through the crisis line, advocates are available to assist clients with safety planning, crisis counseling, domestic violence prevention information, and social service referrals. The hotline number is 901-725-4277
2. Employment	HopeWorks	Personal and Career Development /Job Skills Training	Gilda Shelby	901.272.3700	gshelby@whyhopeworks.org	Eligibility: Must be 18 years or older. Personal and Career Development is a 13-week tuition-free faith program providing classroom instruction and counseling. Targeted areas are; interviewing skills, resume and employment application, conflict resolution, workplace expectations, financial management, internship, job search assistance and case management. Classes meet Monday - Friday 9am-4pm.

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2. Employment	Hospitality Hub	Homeless Resource Center	Marquita Brown	901.522.1808	qbatthehub@gmail.com	Provides services for homeless people including access to refreshments and restrooms, a temporary mailing address, locker storage, computer use, use of a telephone to make local and long-distance calls, with job counseling, crisis management counseling and referrals to supportive services such as emergency housing and mental health resource treatment referrals. Also assists in obtaining birth certificates and state IDs and provides travel assistance for homeless persons and a free monthly legal clinic. Guests must first go through an intake interview on Mon, Wed or Fri 9:30 pm - 1:00 pm before receiving most HUB services. Guests can use HUB services for up to three months. The HUB is not a drop-in center, a day shelter or place to hang out, but a place for homeless persons to take care of business that will lead them out of homelessness.
	Meritan, Inc.	Senior Employment – Title V	Desiree Ramacus Bushnell	901.766.0600	desireeramacus-bushnell@meritan.org	Must be 55 years of age or older, currently unemployed, live in Shelby, Tipton or Fayette counties and meet income guidelines. The Title V Program is an employment training program, not a job. Participants train with a Non-Profit Agency (known as a host Agency) 20 hours per week at \$7.25 per hour. The goal is that the participant will gain skills and ultimately a full-time unsubsidized job. Training also includes resume skills and technology training.

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2. Employment	Mid-South Veterans Help Desk	Veteran Success Program	Anthony McClyde	901.340.5246	nvygya@gmail.com	The Vet Success Program is a tool to help carry out and ensure our First Sergeants Program is equipped to transition our military community to success with gainful and meaningful employment and/or entrepreneurial opportunities. There are five (5) pillars of success that make up our Vet Success Program, they are; Apprenticeship, Education, Entrepreneurial, Employment and Vocational Rehabilitation. Participants who enroll in our program must complete life skills development training in areas such as; career readiness, basic computer literacy, financial readiness, resiliency, developing a workforce and military leadership in a corporate world. Veterans Success Program targets, but is not limited to the veteran and military community. Services are provided to the general community upon availability.
	Seedco	Turning Point	Jamiliah Jackson	901.405.7897	jjackson@seedco.org	Turning Point - Youth Re-Entry is a workforce program serving at-risk young adults age 18-24 who have experience engaging with the criminal justice system (juvenile record and/or adult convictions). Turning Point provides training, credentials, certifications and employment opportunities.
	Seedco	RISE (Re-entering Into Society to Excel	Jamiliah Jackson	901.405.7897	jjackson@seedco.org	Program Eligibility: Adults ages 25 and over who are on probation or parole, within 6 months of being released or within 6 months after release. RISE provides program participants with employment, training, case management and legal services to justice-involved adults. Participants also receive assistance with career opportunities, career training, life coaching, transportation, and housing assistance.

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2. Employment	SRVS	Empowerment & Volunteer Intake Program	Katictrice Barnes	901.312.6844	katictrice.barnes@srvs.org	SRVS is the largest non-profit in TN for people with disabilities. The Empowerment and Volunteer Intake Program strives to hire people who want to help people with disabilities live more fulfilling and independent lives. When referring interested clients to SRVS for a job, have the client apply for a "Direct Support Professional" position on the SRVS website and indicate that he/she is part of the "DTD program." Then, contact the SRVS contact and notify him/her that the application has been completed and submitted. SRVS will interview all potential employment candidates with a high school diploma or GED, can pass a drug screen, background check, and preferably have a valid driver's license. SRVS will hire those candidates 18 years or older with a valid driver's license, high school diploma or GED, can pass a drug screening, background check and demonstrate a willingness to work and are reliable. Clients may need to be stable in the Substance Abuse, Legal, Transportation/Mobility, and Client Relations Support Network domains before being referred to SRVS.
2. Employment	Urban Strategies, Inc.	Choice Neighborhood Initiative	Lorelei Davis	901.505.0826	Lorelei.davis@urbanstrategiesinc.org	Program Eligibility: Must be a former resident of Foote Homes. The Memphis Housing Authority (MHA) and Urban Strategies Memphis HOPE strive to improve the lives of Foote Homes' residents by developing a community in which unemployment and poverty are reduced. Urban Strategies, Inc. (USI) provides a number of case management and wrap-around services to former Foote Homes residents.

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4. Food and Nutrition	Alpha Omega Veterans Services, Inc.	Alpha Omega Drop-in Center	Linda Andrews	901.726.5066	andrews@alphaomegaveterans.org	Program Eligibility Requirements: Veterans. Program provides meal, bus tokens (when available), phone calls and showers to any veteran in need. They do not have to be Alpha Omega clients.
	Alpha Omega Veterans Services, Inc.	Alpha Omega Veterans Urban Farm	Vicki Azlin	901.726.6820	azlin@alphaomegaveterans.org	Program Eligibility Requirements: The Urban Farm serves only Alpha Omega veteran clients/residents. 1.5 acre farm project is designed to engage and meet various needs of the Alpha Omega veteran clients. The farm utilizes therapeutic gardening, volunteer/employment opportunities, education like animal husbandry, basic mechanic skills and marketing and public speaking at local farmer's markets. Produce grown at the Urban Farm may be purchased at area farmers' markets, in season.
	Catholic Charities of West TN	Fig Tree Emergency Services	Shamika Hodges	901.722.4708	shamika.hodges@acc.cdom.org	Fig Tree Emergency Services provides free emergency services of food and clothing to the homeless and impoverished populations in West Tennessee. We accept MIFA referrals, Monday - Friday 8:45 - 1:00. Walk-ins are approved on a case by case basis. Food Pantry hours: Monday - Friday 8:45 AM - 1:00 PM. Clothes Closet hours: Monday - Wednesday 8:45 AM - 12:00 PM.

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4. Food and Nutrition	Knowledge Quest	Green Leaf Learning Farm	Yolanda Manning	901.942.1512	ymanning@knowledgequest.org	Knowledge Quest seeks to help meet community needs. The Green Leaf Learning Farm helps families and individuals living in the 38126 and 38106 zip codes acquire food. When referring clients to the TTS contact, they may need to have proof of residence in the 38126 or 38106 zip code. Green Leaf Learning Farm is a certified USDA organic farm; promoting classes and workshops on wellness, health & nutrition; includes Jay Uiberall Culinary Academy for high school students.
	Memphis Dream Center	Generous House	Mona Tucker	901.751.0095	volunteer@memphisdreamcenter.com	The Generous House is a beautiful food pantry and clothing closet where all items are free or sold at reduced prices to those who qualify. You must have identification to qualify. Our weekly guests are treated with respect and dignity in an environment of joy and faith for a better future. Guests to Generous House may shop for food twice a month and clothing once a month. Guests may sign in between 10a–12p. When all guests who are signed in and served, we close for the day. Potential guests can get more information about hours and requirements by calling (901)737-9006.

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4. Food and Nutrition	Memphis Jewish Community Center	Senior Meals	Audrey May	901.259.9221	amay@jccmemphis.org	Program Eligibility Requirements: MIFA Transportation requirements. Must be within a 5 mile radius of MJCC. MJCC offers discounted meals M-F from 10:30-2pm for seniors. MJCC also has senior fitness programs.
	Neighborhood Christian Center	Compassionate Ministries	Tammie McKuhn	901.881.6013	tammie@ncclife.org	Compassionate and Emergency services provide a number of services and emergency assistance for individuals and families experiencing hardship. Services include but are not limited to; emergency food pantry, clothes closet, furniture, and financial assistance referrals.
5. Childcare	Porter-Leath	Early Head Start	Sheronda Smith	901.577.2500	ssmith@porterleath.org	Porter-Leath Preschool brings vital early childhood education and family services to over 5,000 children and families in Shelby County each year. Preschool encompasses several components, including Early Head Start, Head Start, Pre-K and more. Porter-Leath's Preschool Program offers a combination of home-based family services and on-site educational programs, including Early Head Start (for children ages birth to 3) and Head Start (for children aged 3 -5) at several centers for income-eligible families in Shelby County. Spanish speaking staff is available.

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5. Childcare	Raleigh Community Christian Child Care Center	Child Care Ministry	Marsha Gant	901.385.9858	raleighcommunity@prodigy.net	The Raleigh Community Christian Child Care Center serves children 6 weeks to 5 years. We provide high-quality academic instruction in an evidence-based learning environment to prepare children for kindergarten as well as for life, in a wholesome and safe environment. Children must meet DHS requirements for enrollment. Please call for further information.
6. Children's Education	Goodwill Homes Community Services, Inc.	Early Head Start	Frances Williams	901.789.1636	fwilliams@ghcs.biz	Program Eligibility: Low-income families that meet the Federal and State income guidelines. Early Head Start provides services to children 6 weeks to 30 months. The program engages children in age-appropriate activities to aid in their mental, social, emotional and physical development.
	Harwood Center	Education and Applied Behavior Analysis (ABA) Therapy	Allison Cannon	901.584.8281	allison.cannon@harwoodcenter.org	Harwood Center's specialized preschool services are offered to children beginning at the age of 18 months through the transition to kindergarten, who are experiencing delays in their development or have a diagnosed developmental disability.
	Knowledge Quest	Extended Learning Academy	Jacqueline Scruggs	901.942.1512	jscruggs@knowledgequest.org	Knowledge Quest seeks to help meet community needs. The FSI - Extended Learning Academy program provides youth residing in the 38126 and 38106 zip codes with an option for quality after-school programming. When referring clients, they may need to have proof of residence in the 38126 or 38106 zip code.

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6. Children's Education	Latino Memphis	Latino Student Success	Josh Metcalf	901.366.5882	josh@latinomemphis.org	Eligibility: High school and college students. Latino Memphis' Latino Student Success (LSS) program features two components: Abriendo Puertas ("Opening Doors"), focused on college access and success that provides mentoring and leadership development opportunities to Latino high school and college students to increase postsecondary enrollment attainment.
	Mid-South Veterans Help Desk	Future Veterans Youth Initiative	Joseph Tyler	901.230.9458	jtyler@vethelpdesk-midsouth.org	Future Veterans Youth Initiative is a military employment pathway initiative, purposed to help local area high school students interest in making the Armed Forces a career choice. We assist our students through the three (3) pathways to military service. We explore, counsel and advise each student of their rights, career paths and how to have a successful military career. The Vet Help Desk also provides ASVAB testing assistance, workshops, and counseling to parents and family members. This program is open to all local high school students interested in joining the US Armed Services. Students are not obligated to join the military or commit to any particular branch to benefit from our services.

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6. Children's Education	New Ballet Ensemble and School	New Ballet Ensemble and School	Alexis Jackson	901.726.9225	alexis@newballet.org	Program Eligibility: Ages 3-18. Program Hours: Monday-Thursday 3pm -8pm Saturday 9am-5pm. New Ballet Ensemble and School brings children together by providing equitable access to a professional standard of dance training, regardless of the ability to pay. New Ballet Ensemble works to allow every child the opportunity to dance, in a variety of styles, while also supporting their individual development personally, professionally and academically.
	Porter-Leath	Early Head Start	Sheronda Smith	901.577.2500	ssmith@porterleath.org	Porter-Leath Preschool brings vital early childhood education and family services to over 5,000 children and families in Shelby County each year. Preschool encompasses several components, including Early Head Start, Head Start, Pre-K and more. Porter-Leath's Preschool Program offers a combination of home-based family services and on-site educational programs, including Early Head Start (for children ages birth to 3) and Head Start (for children aged 3 -5) at several centers for income-eligible families in Shelby County. Spanish speaking staff is available.

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6. Children's Education	Porter-Leath	Cornerstone	Kimberly Thomas	901.577.2500	kthomas@porterleath.org	<p>Cornerstone is an early childhood home visitation program that provides pregnant mothers as well as families of children from birth to age 5 with all of the proper tools necessary for positive child development. Utilizing the evidence-based Parents as Teachers (PAT) curriculum, home visitors teach preventative health, healthy parenting practices and self-sufficiency to pregnant women as well as parenting families with children from birth to age 3. Parents of children ages 3-5 are taught to be their children's first teacher and school readiness skills. Referrals, pre- and post-program testing and health screenings also contribute to the effectiveness of the Program. Cornerstone gives newborns and preschool children the best start in life by helping pregnant mothers and parenting families in their homes, thereby reducing infant mortality and improving literacy and language skills. Spanish speaking staff is available</p>

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6. Children's Education	YMCA of Memphis & the Mid-South	Y-Cap Memphis	Khalilah Hudson	901.746.9411	khudson@ymcamemphis.org	Program Eligibility: Males between the ages of 10-15 who reside in 38111 and 38114 zip codes and attend one of our partnering schools. Y-CAP is a prevention/early intervention program that works to provide support, services and guidance to students who are struggling academically and behaviorally. This program works with the whole family providing support to the target student in an afterschool environment and to the parents and siblings in additional settings such as; family nights, home visits and school visits. Y-CAP operates 3-days a week, after-school and during the summer (target students). Parents and siblings attend once a month family night and participate in home visits as needed.
	YMCA of Memphis & the Mid-South	Y Achievers	Heather McLemore	901.398.2366	Heather.mclemore@ymcamemphis.org	Program Eligibility: Y Achievers serves youth in grades 6 thru 12. Y Achievers is an academic achievement/career development initiative purposed to help youth and teens set and pursue high educational goals. Our ultimate goal is to prepare youth for life beyond high school by providing developmentally based mentorship and workshop activities designed to give 6-12 grade students the tools needed to succeed in school, college, life and beyond. Y Achievers program hours are; Monday - Friday, 2:30 pm - 5:00 pm. Please call or visit the website for additional information.
	LIFELINE to Succes, Inc.	Success Zone After School Enrichment Program	Almetta Street	901.729.6537	astreet@lifeline2success.org	Program Eligibility Requirements: Youth ages Pre-K - 12th grade. The Success Zone After School Enrichment Program provides adult homework assistance, reading support, math support, games, and positive conversations with adult volunteers.

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6. Children's Education	Madonna Learning Center	School Program	Keva Ford	901.752.5767	kford@madonna-learning.org	Program Eligibility Requirements: Students aged 4-19 with intellectual disabilities that can work in small group settings. School services consist of six ungraded classes or "groups." Each group has at least two teachers (licensed teacher and teaching assistant) – with 6 to 12 students depending on age and the needs of the group.
	Madonna Learning Center	Summer Camp	Keva Ford	901.752.5767	kford@madonna-learning.org	Program Eligibility Requirements: Adults and youth with intellectual disabilities that can work in small group settings. Camp Fly High is a 4 week summer camp that is open to the community for children and young adults with intellectual disabilities.
	Pathways in Education	Pathways in Education	Torrey Singleton	731.444.3933	tsingleton@pathwaysedu.org	Pathways In Education is a public high school serving grades 9-12 in Shelby County. Pathways considers the unique needs of every student, allowing access to small group classes, guided independent study, online courses, and experiential learning, to address each student's individual strengths and needs.
	Refugee Empowerment Program	After School Program	Sara Bibb	901.568.0202	staff@repmemphis.org	Program Eligibility Requirements: School aged refugee and immigrant youth. After school enrichment programs are provided on site from 3pm-7pm on schools days.
7. Adult Education	Catholic Charities of West TN	Immigration Services	Chris Butson	901.722.4730	chris.butson@acc.cdom.org	Our Immigration Services program offers Naturalization Classes to Legal Permanent Residents to support their interview for citizenship. Classes teach limited English learners to increase their literacy skills, reading, writing, speaking and listening. There is a nominal, one-time fee for materials.

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7. Adult Education	Collierville Literacy Council	Adult Education - High School Equivalency	Penny Aronson	901.854.0288	p.aronson@colliervilleliteracy.org	Eligibility: Age 17 or older. High school equivalency preparation for English and Spanish speaking adult learners seeking to obtain their high school diploma by taking the HiSET (formerly GED) through one-on-one tutoring and small group workshops.
	Collierville Literacy Council	Adult Education Literacy/ABE	Pam DeMato	901.854.0288	p.demato@colliervilleliteracy.org	Eligibility: Age 17 or older. Basic literacy for adult learners needing to improve their reading, writing and math skills through one-on-one tutoring and small group workshops.
	Collierville Literacy Council	English as a Second Language & Citizenship	Deborah Alvarez Petit	901.854.0288	d.petit@colliervilleliteracy.org	Eligibility: Age 17 or older. ESL - Helping adult learners read, write and speak English through one-on-one tutoring and conversation classes. Citizenship - An 11-week course teaching civics to adults going through the naturalization process.
	DeNeuville Learning Center	Adult Education for Women	Kim Neal	901.726.5902	kneal@deneuvillecenter.org	Eligibility: Women 18 and older. Program Hours: Morning M-Th 9-12; Evening M-W 6:30-8:30; DeNeuville Learning Center provides high school equivalency, English as a Second Language, Citizenship Test prep and computer basic classes. Limited childcare services available to mothers while attending classes. Registration fee is \$20, additional fees vary, call for details.

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7. Adult Education	Goodwill Memphis Excel Center	Adult High School	Michelle Wicks	901.323.6621	mwicks@goodwillmemphis.org	The Excel Center provides Shelby County residents 18 years and older who do not have a high school diploma or GED equivalent an opportunity to earn their diploma. There is no cost to attend the Excel Center. The school offers 4 hours of free drop-in child care to enrolled students while participating in classes, MATA bus passes are available for enrolled students who need help with transportation. Each student is assigned a life coach who helps to remove any barriers students may have to completing their education. For additional information please see website or phone 901-726-3100 during office hours.
	HopeWorks	Adult Education	Roberta Aldridge	901.396.8800	raldridge@whyhopeworks.org	The adult education program provides state-funded high school equivalency preparation and ESL classes to individuals 18 years and older. The courses are free and available during the day or evening. The adult education program covers all levels of reading, math, and an official practice test. Classes are held in over 30 locations covering 4 counties; Shelby, Tipton, Lauderdale, and Fayette. Each class meets 6 hours per week for approximately 8-14 weeks.

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7. Adult Education	Memphis Urban League	Workforce and Economic Development	Sandra Dallas	901.272.2491	sdallas@memul.org	Memphis Urban League serves out of school young/young adults beginning at age 18. MUL accepts clients with criminal records and does not drug test as part of the program. Workforce and economic development (WED) provides a number of services including; job readiness, soft skills, career exploration, career counseling, professional development, occupational skills certification and job placement. Our goal is to provide assistance to clients as they move along the path to becoming economically self-sufficient.
	Memphis Urban League	Workforce and Economic Development – Save Our Sons	Sandra Dallas	901.272.2491	sdallas@memul.org	Save Our Sons (SOS) provides training and employment opportunities for males, age 18 - 34. Save Our Sons offers a holistic approach for men who are often at the end of hope. Training includes but not limited to; financial literacy, parenting, family and leadership, criminal backgrounds, mental assessments, soft-skills and employment or educational tracks.
	Neighborhood Christian Center	Family Enrichment & Adult Services - Women Empowered to Succeed	Linda Webster	901.324.5426	lwebster@ncclife.org	Women Empowered to Succeed provides job, education and life skills training. The strategic goal of this program is to assist women with and improve their ability to become motivated, educated and gainfully employed in order to meet the economic, physical and emotional needs of their families.
	YWCA of Greater Memphis	Education and Training Center	Reginald Taylor	901.948.8899	rtaylor@memphisywca.org	YWCA education and training center provides job training, job readiness and GED preparation for adults 18 years or older.

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7. Adult Education	Madonna Learning Center	Monarch Adult Program	Keva Ford	901.752.5767	kford@madonna-learning.org	Program Eligibility Requirements: Graduates of the Madonna School Program. The Monarch Adult learning center provides indepent living skills training for young adults (18+) with intellectual disabilites. These individuals can participate in three different levels of study focusing on daily living skills, social skills, and job preparation. Our goal is to help young adults gain useful, real-life job experiences and become more independent so that they may excel in today's world.
	Madonna Learning Center	Summer Campe	Keva Ford	901.752.5767	kford@madonna-learning.org	Program Eligibility Requirements: Adults and youth with intellectual disabilities that can work in small group settings. Camp Fly High is a 4 week summer camp that is open to the community for children and young adults with intellectual disabilities.
	Refugee Empowerment Program	ESOL	Polly van der Bijl	901.500.3844	staff@repmemphis.org	Program Eligibility Requirements: Immigrant of refugee status with non-fluency in English. The ESOL program provides low to mid-level ESOL, digital literacy, and citizenship preparedness classes. Nursery and pre-k program are provided during ESOL classes free of charge.

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8. Healthcare	Hospitality Hub	Homeless Resource Center	Marquita Brown	901.522.1808	qbatthehub@gmail.com	Provides services for homeless people including access to refreshments and restrooms, a temporary mailing address, locker storage, computer use, use of a telephone to make local and long-distance calls, with job counseling, crisis management counseling and referrals to supportive services such as emergency housing and mental health resource treatment referrals. Also assists in obtaining birth certificates and state IDs and provides travel assistance for homeless persons and a free monthly legal clinic. Guests must first go through an intake interview on Mon, Wed or Fri 9:30 pm - 1:00 pm before receiving most HUB services. Guests can use HUB services for up to three months. The HUB is not a drop-in center, a day shelter or place to hang out, but a place for homeless persons to take care of business that will lead them out of homelessness.
	Meritan, Inc.	Homemaker Services	Desiree Ramacus Bushnell	901-766.0600	desireeramacus-bushnell@meritan.org	Services of the homemaker program include; personal care and immediate environmental needs. No age qualification. There may be an income limit. These services may be covered by insurance or other programs. Meritan accepts private pay, TennCare, VA, APS, ECF Choices (depending on payer source).
9. Life Skills	Dress for Success Memphis	Professional Suiting	Louise May	901.363.3100	Memphis@dressforsuccess.org	Eligibility: Women who have completed training/education programs. Our Suiting Programs are designed to give a woman the self-confidence she needs for a job interview by making sure she is properly attired. Clients are assisted in selecting an outfit and accessories that fit properly and are appropriate for the job she is applying for.

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	Organization	Program	Contact	Phone	Email	Program Description
9. Life Skills	Kindred Place	Women N Transfer	Rhonda Treadwell	901.363.3100	Memphis@dressforsuccess.org	Eligibility: Employed clients, employment retention (within the first year of employment). The Professional Women's Group (PWG) connects members with one another through meetings that deliver meaningful and relevant information on topics that fall under the five pillars of the PWG core curriculum.

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	Organization	Program	Contact	Phone	Email	Program Description
9. Life Skills	Kindred Place	Comprehensive Anger Management Program	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Provides CAMP (Comprehensive Anger Management Program) for children and teens who have behavior problems or who are in need of emotional regulation and/or life skills. Parents take part in the treatment process by attending separate mandatory courses in a program called TIPS. The program is also available for Spanish speaking families. Four separate classes are specifically designed to meet individual family needs and include (1) CLUES (Children Learning Useful and Effective Skills), a psycho-educational program for children ages 7 to 12 who have displayed unruly or disruptive behavior. This 10-week course provides participants with a forum to explore topics such as self-esteem, peer pressure, age-appropriate behaviors and positive social skills; (2) TAME (Teen Anger Management in Effect) an interactive forum for teen girls ages 13-18 that teaches non-violent problem-solving skills and allows teen girls a forum to explore a variety of relationship issues; (3) MAP (Male Adolescent Program) which offers teen males 13-18 an opportunity to explore attitudes about violence and learn non-violent problem-solving skills and positive effects; and (4) TIPS (Training Intervention for Parents) - the parent program that teaches strategies for coping with disruptive teens.

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	Organization	Program	Contact	Phone	Email	Program Description
9. Life Skills	Kindred Place	Individual Therapy	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Provides individualized and group counseling for all ages. Individual, couple and family therapy are offered to clients with varying presenting problems and diagnostic issues such as: child abuse, domestic violence, depression, anxiety, grief, child management, anger management and family and interpersonal conflict.
	Knowledge Quest	Family Stability Initiative (FSI)	Michelle Miller	901.681.8264	mmiller@knowledgequest.org	Knowledge Quest seeks to help meet community needs. Its FSI program helps families with children residing in the 38126 and 38106 zip codes. FSI provides wraparound case management services focused on basic needs and other family resources such as; referrals for housing, employment, etc. When referring clients, they may need to have proof of residence in the 38126 or 38106 zip code.
	Meritan, Inc.	HOPWA (Housing Opportunities for Persons with AIDS)	Desiree Ramacus Bushnell	901.766.0600	Desireeramacus-bushnell@meritan.org	The Housing Opportunities for Persons with AIDS (HOPWA) program provides assistance to people affected by HIV/AIDS in the form of, short-term rent, mortgage and utility assistance. Must have HIV or AIDS or live with a family member who has HIV or AIDS. The program also provides housing information services including counseling, information and referrals to assist eligible individuals. Additional services include assistance with in-home supports, transportation/errands, personal care and other supportive services as needed.

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	Organization	Program	Contact	Phone	Email	Program Description
9. Life Skills	Neighborhood Christian Center	Compassionate Ministries	Tammie McKuhn	901.881.6013	tammie@ncclife.org	Compassionate and Emergency services provide a number of services and emergency assistance for individuals and families experiencing hardship. Services include but are not limited to; emergency food pantry, clothes closet, furniture, and financial assistance referrals.
	Porter-Leath	Cornerstone	Kimberly Thomas	901.577.2500	kthomas@porterleath.org	Cornerstone is an early childhood home visitation program that provides pregnant mothers as well as families of children from birth to age 5 with all of the proper tools necessary for positive child development. Utilizing the evidence-based Parents as Teachers (PAT) curriculum, home visitors teach preventative health, healthy parenting practices and self-sufficiency to pregnant women as well as parenting families with children from birth to age 3. Parents of children ages 3-5 are taught to be their children's first teacher and school readiness skills. Spanish speaking staff is available.

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	Organization	Program	Contact	Phone	Email	Program Description
9. Life Skills	Porter-Leath	Connections – Residential Services	Dennis Fleming	901.577.2500	dfleming@porterleath.org	Children from abusive or neglectful homes, as well as children from loving families who may experience a troubled period, often lack the fundamental skills to succeed in school, their communities and lives. This group of Porter-Leath programs is operated by clinical staff 24-hours a day and focuses on providing residential, foster care and adoption services for children from birth to age 18 in a supportive and therapeutic environment. The Connections Program provides residential care, foster care, and adoption services for ages birth to 18 in a supportive and therapeutic environment. Sarah's Place is a 24-hour facility for the placement of youth who have recently been removed from their homes, as well as children between foster care placements. Requires referral from TN Department of Children's Services.
	YMCA of Memphis & the Mid-South	Y Achievers	Heather McLemore	901.398.2366	Heather.mclemore@ymcamemphis.org	Program Eligibility: Y Achievers serves youth in grades 6 thru 12. Y Achievers is an academic achievement/career development initiative purposed to help youth and teens set and pursue high educational goals. Our ultimate goal is to prepare youth for life beyond high school by providing developmentally based mentorship and workshop activities designed to give 6-12 grade students the tools needed to succeed in school, college, life and beyond. Y Achievers program hours are; Monday - Friday, 2:30 pm - 5:00 pm. Please call or visit the website for additional information.

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	Organization	Program	Contact	Phone	Email	Program Description
9. Life Skills	LIFeline to Succes, Inc.	LIFeline Institute	Almetta Street	901.729.6537	astreet@lifeline2success.org	Program Eligibility Requirements: Must have a felony record (ALL felonies accepted). The LIFeline institute provides instructio and interactive discussion on a variety of topics including anger management and conflict resolution.
	UCAN of Memphis	UCAN of Memphis	Leshundra Robinson	901.262.8642	ucanmakadiff@gmail.com	Program Eligibility Requirements: Middle and High School Youth. UCAN of Memphis is an organization that mentors at-risk behavior students in middle and high school. We mentor boys and girls who have been affected by bullying, low self-esteem and behavior issues which causes low academic performances.
10. Family Relations/Support Network	Big Brothers Big Sisters of the Mid-South	Amachi	Yolanda Webb	901.323.5440.20	ywebb@bbbsmidsouth.org	Program Eligibility: Children between the ages of 6-17 that have a parent who is currently incarcerated. The Amachi program pairs children of incarcerated parents with mentors. This program offers a proven and effective approach to break the cycle of intergenerational incarceration.
	Big Brothers Big Sisters of the Mid-South	Community Base	Yolanda Webb	901.323.5440.20	ywebb@bbbsmidsouth.org	Program Eligibility: Children between the ages of 6 and 17 years old. The Community Base program is the traditional Big Brothers Big Sisters mentoring program. Volunteers spend time with a child for two or three hours, two or three times a month in the community.

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	Organization	Program	Contact	Phone	Email	Program Description
10. Family Relations/Support Network	Big Brothers Big Sisters of the Mid-South	Site/School Base	Yolanda Webb	901.323.5440.20	ywebb@bbbsmidsouth.org	Program Eligibility: Children between the ages of 6 and 12 years old. Volunteer and child meet for one-to-one mentoring in the afterschool program at partnering schools. The "matches" meet in the school library, neighborhood community center or other set location. The meetings typically happen once a week or every other week to read together, play sports, computer games or talk about life and personal issues.
	Hospitality Hub	Homeless Resource Center	Marquita Brown	901.522.1808	qbatthehub@gmail.com	Provides services for homeless people including access to refreshments and restrooms, a temporary mailing address, locker storage, computer use, use of a telephone to make local and long-distance calls, with job counseling, crisis management counseling and referrals to supportive services such as emergency housing and mental health resource treatment referrals. Also assists in obtaining birth certificates and state IDs and provides travel assistance for homeless persons and a free monthly legal clinic. Guests must first go through an intake interview on Mon, Wed or Fri 9:30 pm - 1:00 pm before receiving most HUB services. Guests can use HUB services for up to three months. The HUB is not a drop-in center, a day shelter or place to hang out, but a place for homeless persons to take care of business that will lead them out of homelessness.

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	Organization	Program	Contact	Phone	Email	Program Description
10. Family Relations/Support Network	Kindred Place	Mother/Child Domestic Violence Program	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Clinical psychological assessment and treatment recommendations for adults with a history of intimate partner violence. Outreach and counseling are provided for family members who are victims and children who witnessed intimate partner violence.
	Kindred Place	Individual Therapy	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Provides individualized and group counseling for all ages. Individual, couple and family therapy are offered to clients with varying presenting problems and diagnostic issues such as: child abuse, domestic violence, depression, anxiety, grief, child management, anger management and family and interpersonal conflict.
	Latino Memphis	El Centro	Jeremie Serrano	901.366.5882	jeremie@latinomemphis.org	El Centro ("The Center"), our Resource Center is the backbone of our organization, acting as a trusted resource for many Latinos as they attempt to find answers to any number of issues, from filling out government forms to finding help for domestic violence. El Centro staff carefully evaluate each client's unique circumstances and refer the client to a partner organization that can meet his or her needs.

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	Organization	Program	Contact	Phone	Email	Program Description
10. Family Relations/Support Network	Memphis Child Advocacy Center	Victim Advocacy	Charlotte Jones	901.888.4396	cjones@memphiscac.org	Program Eligibility: Child(ren) identified as sexual abuse victims via an investigation by DCS and/or law enforcement. The victim advocacy program provides support, psychoeducation, and assistance with access to community resources for non-offending caregivers of children identified as sexual abuse or severe physical abuse victims by DCS and/or law enforcement. Call or visit our website for additional information.
	One by One Ministries	Mentoring	Marion Weaver	901.857.1153	mweaver@onebyoneuse.org	One by One Ministries mentors and educates new moms to parent well so that children thrive. Participants are eligible for our program anytime during pregnancy and until the baby is 3 months old. Our faith-based program matches moms with mentors who provide support and parenting education. Mentors meet with clients monthly, weekly contacts by phone or text beginning prenatally and continuing until the child's 1st birthday (with the option of continuing for a second year). Mentors encourage adherence to regularly scheduled doctor health and safety issues; teaches activities to be done with the child to promote development; help the client connect with community resources.

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	Organization	Program	Contact	Phone	Email	Program Description
10. Family Relations/Support Network	Porter-Leath	Cornerstone	Kimberly Thomas	901.577.2500	kthomas@porterleath.org	Cornerstone is an early childhood home visitation program that provides pregnant mothers as well as families of children from birth to age 5 with all of the proper tools necessary for positive child development. Utilizing the evidence-based Parents as Teachers (PAT) curriculum, home visitors teach preventative health, healthy parenting practices and self-sufficiency to pregnant women as well as parenting families with children from birth to age 3. Parents of children ages 3-5 are taught to be their children's first teacher and school readiness skills. Referrals, pre- and post-program testing and health screenings also contribute to the effectiveness of the Program. Spanish speaking staff is available.
	Porter-Leath	Connections – Residential Services	Dennis Fleming	901.577.2500	dfleming@porterleath.org	Children from abusive or neglectful homes, as well as children from loving families who may experience a troubled period, often lack the fundamental skills to succeed in school, their communities and lives. This group of Porter-Leath programs is operated by clinical staff 24-hours a day and focuses on providing residential, foster care and adoption services for children from birth to age 18 in a supportive and therapeutic environment. The Connections Program provides residential care, foster care, and adoption services for ages birth to 18 in a supportive and therapeutic environment. Sarah's Place is a 24-hour facility for the placement of youth who have recently been removed from their homes, as well as children between foster care placements. Requires referral from TN Department of Children's Services.

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	Organization	Program	Contact	Phone	Email	Program Description
10. Family Relations/Support Network	YMCA of Memphis & the Mid-South	Y-Cap Memphis	Khalilah Hudson	901.746.9411	khudson@ymcamemphis.org	Program Eligibility: Males between the ages of 10-15 who reside in 38111 and 38114 zip codes and attend one of our partnering schools. Y-CAP is a prevention/early intervention program that works to provide support, services and guidance to students who are struggling academically and behaviorally. This program works with the whole family providing support to the target student in an afterschool environment and to the parents and siblings in additional settings such as; family nights, home visits and school visits. Y-CAP operates 3-days a week, after-school and during the summer (target students). Parents and siblings attend once a month family night and participate in home visits as needed.
	Center for Transforming Communities	Medical District Engagement Hub	Lenell Burton	731.267.4477	lenell@ctcmidsouth.org	Center for Transforming Communities (CTC) builds up the cultural, economic, social, physical and municipal health of neighborhoods. Our neighborhood connectors transmit and archive the authentic voices of a neighborhood so that voices and resources can move in unison. Through resident-led community building initiatives, ethical storytelling practices and asset-based community development (communities of Shalom), we bridge the gap between residents and institutions and connect the voice of a community to its power.

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	Organization	Program	Contact	Phone	Email	Program Description
10. Family Relations/Support Network	Center for Transforming Communities	Binghampton Shalom Zone	Kate Kananura	901.300.6549	kate@ctcmidsouth.org	The Binghampton Shalom Zone is one of the oldest Shalom Zones in the city. The Binghampton Shalom Zone helped to inspire the establishment of Caritas Village, the McMerton Gardens, and Center for Transforming Communities. Currently, the leaders of the Binghampton Shalom Zone are most involved in working with the network of McMerton Communities gardens -- growing healthy produce for the neighborhood and providing employment and enrichment experiences for the neighborhood's youth.
	Center for Transforming Communities	North Memphis Engagement Hub	Kate Kananura	901.300.6549	kate@ctcmidsouth.org	Center for Transforming Communities (CTC) builds up the cultural, economic, social, physical and municipal health of neighborhoods. Our neighborhood connectors transmit and archive the authentic voices of a neighborhood so that voices and resources can move in unison. Through resident-led community building initiatives, ethical storytelling practices and asset-based community development (communities of Shalom), we bridge the gap between residents and institutions and connect the voice of a community to its power. Center for Transforming Communities (CTC) builds up the cultural, economic, social, physical and municipal health of neighborhoods. Our neighborhood connectors transmit and archive the authentic voices of a neighborhood so that voices and resources can move in unison.

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	Organization	Program	Contact	Phone	Email	Program Description
10. Family Relations/Support Network	JIFF	Early Intervention Program	Keusi Donald	901.522.8502	keusi@jiffyouth.org	JIFF (Juvenile Intervention and Faith Based Follow-Up) ONLY ACCEPTS REFERRALS FROM JUVENILE COURT. The EIP program is a restorative justice practice that uses mediations, acts of kindness, character development, life skills, life plans, group activities, and spiritual enrichment to engage youth participants with challenges and dilemmas on continuing to use the same set of principles to guide their decisions and choices.
	Living Grace, Inc.	Grace Giving	Sheleah Harris	901.786.2498	livinggracememphis@gmail.com	Program Eligibility Requirements: Must be a student grades k-12 enrolled in a Shelby County School. Grace Giving provides students with monthly school supplies, toiletries, college and career readiness guidance, grooming services, and medical/dental referrals.
12. Community Involvement	Dress for Success Memphis	Professional Women's Group	Maya Wallace	901.363.3100	Memphis@dressforsuccess.org	Eligibility: Employed clients, employment retention (within the first year of employment). The Professional Women's Group (PWG) connects members with one another through meetings that deliver meaningful and relevant information on topics that fall under the five pillars of the PWG core curriculum.
	Goodwill Homes Community Services, Inc.	Adult Day Care	Vallery Young	901.789.8355	vyoung@ghcs.biz	Eligibility: Must have a physical, mental or emotional disability and meet income requirements. The Adult Day Care program is for individuals 60 years and older and younger adults 18 and older. The program is designed to prevent premature and inappropriate institutionalization.

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	Organization	Program	Contact	Phone	Email	Program Description
12. Community Involvement	Goodwill Homes Community Services, Inc.	Foster Care	Debra Kirkwood	901.785.6790	dkirkwood@ghcs.biz	Eligibility: Must be referred by the Department of Children Services. Provides a supportive family setting for dependent and neglected children that are unable to reside in their home. The Foster Care program provides training and support to Foster Parents who open their home to dependent and neglected children.
	Goodwill Homes Community Services, Inc.	Senior Center	Vallery Young	901.789.8355	vyoung@ghcs.biz	Eligibility: Must meet income eligibility guidelines. Provides socialization and activities for individuals 60 years and older. The Senior Center is designed to assist clients with healthy lifestyle information and choices.
	Mid-South Veterans Help Desk	Military-Veteran Community Connect	Joseph Tyler	901.230.9458	jtyler@vethelpdesk-midsouth.org	The Military-Veteran Community Connect is a community-based coalition of local active military, veteran support, and veteran service organizations. Vet-Connect provides planning and service coordination to many organizations such as, but not limited to; active, guard and reserve units, the VAMC, nonprofit and community partners with a veteran program, the government and nation veteran service organizations. The function of this program is to develop a National Standard of Care for returning and transitioning veterans and their families. Military-Veteran Community Connect is open to anyone or entity that wishes to support the veteran community.

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	Organization	Program	Contact	Phone	Email	Program Description
12. Community Involvement	Mid-South Veterans Help Desk	Veterans First Sergeant's Program	Joseph Tyler	901.230.9458	jtyler@vethelpdesk-midsouth.org	The Mid-South Veterans Help Desk is a resource center responsible for assisting local area Active Duty, Guard/Reserve, Veterans and their dependents with transitional care management. We offer a continuum of care for life after military service through case management and mentorship through peer counseling. Our priority is to be advocates first, to educate, help re-integrate and provide direct and/or referral services. Services and training include; VA eligibility, enrollment assistance, disability claims/counseling, VA benefits, VA healthcare, readjustment counseling, spouse and survivors support, employment and workforce development. Eligibility: Clients do not have to be members of the Armed Forces or Veteran community. However, if identified as military, veteran, spouse or dependent we ask that provide a copy of the veterans DD214 or Active Military ID. Veterans do not have to be honorably discharged to receive services.
	BRIDGES USA	Bridge Builders	Mario Hendrix	901.452.5600	mhendrix@bridgesusa.org	Provides a youth development program that trains young people in grades 6-12 to appreciate diversity and strengthen their leadership skills to make our community better. Includes summer leadership conferences and year-round hands-on and community action opportunities.

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	Organization	Program	Contact	Phone	Email	Program Description
12. Community Involvement	JIFF	Evening Reporting Center	Keusi Donald	901.522.8502	keusi@jiffyouth.org	JIFF (Juvenile Intervention and Faith Based Follow-Up) ONLY ACCEPTS REFERRALS FROM JUVENILE COURT. The Evening Reporting Centers are for high risk youth with open court cases who have a greater chance of reoffending before the final disposition concerning their related offense(s).
	JIFF	JIFF Case-Mentoring	Keusi Donald	901.522.8502	keusi@jiffyouth.org	JIFF (Juvenile Intervention and Faith Based Follow-Up) ONLY ACCEPTS REFERRALS FROM JUVENILE COURT. JIFF Case-Mentoring is an intensive case management method that utilizes paid mentors who act as case managers. These case managers operate using restorative justice practices that involve mediations, acts of kindness, character development, life skills, mentoring, life plans, and spiritual enrichment to engage and challenge youth thinking.
	LIFeline to Succes, Inc.	BLIGHT PATROL	Beverleye Orr	901.729.6537	borr@lifeline2success.org	Program Eligibility Requirements: Must have a felony record (ALL felonies accepted) AND enrolled in LIFeline Institute. The BLIGHT PATROL is a blight mitigation and landscape maintenance program cleaning up blighted areas of Memphis. Provides a stipend.
	LIFeline to Succes, Inc.	Restoration Project	Vinessa Brown	901.729.6537	vbrown@lifeline2success.org	Program Eligibility Requirements: Open to graduates of the LIFeline Institute. The Restoration project is a work training program where participants learn home construction and renovation skills.

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	Organization	Program	Contact	Phone	Email	Program Description
12. Community Involvement	STS Enterprise	STS Strive	Alton Cryer	901.654.8939	stsstrive@stsenterprise.org	Program Eligibility Requirements: Youth entering 8th or 9th grade in the upcoming school year. The STS Strive program is designed to develop high school students for leadership and to help them obtain post-secondary opportunities. STS believes that both young men and young women face unique challenges, and divides participants into male and female groups to tailor programming to address those challenges.
	STS Enterprise	STS Elite	Jeremy Calhoun	901.654.8939	stselite@stsenterprise.org	Program Eligibility Requirements: Youth entering 9th or 10th grade in the upcoming school year. STS Elite is designed to develop, prepare, and empower college students to be competitive and successful in the workforce. Our students, affectionately known as Professionals in the Making (PIMs), acquire skills and experiences that will help them bridge the gap between college and career.
13. Parenting Skills	Families Matter	Parenting	Kheli Pearson	901.260.8521	kheli.pearson@christchs.org	Open to all parents who seek to establish healthier relationships. Families Matter seeks to help families establish healthy marriages and families. We offer parenting classes that train men and women to be responsible for their children and the person/people with whom they co-parent. The parenting class also offers training to help non-custodial parents understand how to remain in the lives of their children. The overarching goal of this program is to teach parents how to support their children into becoming the successful people they want them to be.

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	Organization	Program	Contact	Phone	Email	Program Description
13. Parenting Skills	Kindred Place	Comprehensive Anger Management Program	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Provides CAMP (Comprehensive Anger Management Program) for children and teens who have behavior problems or who are in need of emotional regulation and/or life skills. Parents take part in the treatment process by attending separate mandatory courses in a program called TIPS. The program is also available for Spanish speaking families. Four separate classes are specifically designed to meet individual family needs and include (1) CLUES (Children Learning Useful and Effective Skills), a psycho-educational program for children ages 7 to 12 who have displayed unruly or disruptive behavior. This 10-week course provides participants with a forum to explore topics such as self-esteem, peer pressure, age-appropriate behaviors and positive social skills; (2) TAME (Teen Anger Management in Effect) an interactive forum for teen girls ages 13-18 that teaches non-violent problem-solving skills and allows teen girls a forum to explore a variety of relationship issues; (3) MAP (Male Adolescent Program) which offers teen males 13-18 an opportunity to explore attitudes about violence and learn non-violent problem-solving skills and positive effects; and (4) TIPS (Training Intervention for Parents) - the parent program that teaches strategies for coping with disruptive teens.

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	Organization	Program	Contact	Phone	Email	Program Description
13. Parenting Skills	Knowledge Quest	Universal Parenting Place	Tera Brownlee	901.207.3694	tbrownlee@knowledgequest.org	Available for all parents. Knowledge Quest seeks to help meet community needs. Its Universal Parenting Place program helps people living in any zip code acquire well-developed parenting skills by offering individual counseling sessions with a licensed therapist and other parent-centered intervention activities and resources.
	LeDujour HERO Village of the Mid-South	Le Dujour Relationship Building	Vachenzia McKinney	901.443.0913	communications@ledujour.org	According to the Tennessee Family Safety Center, poverty and lack of available shelters force families to stay in unhealthy relationships and environments creating a cycle of dysfunction. In order to break the cycle of dysfunction, we address unhealthy relationships to provide alternatives through:• Child Abuse Prevention• Domestic Violence Awareness• Nurturing Parent Intervention Program• Sexual Assault Awareness• Social Etiquette• Conflict Resolution
	LeDujour HERO Village of the Mid-South	Le Dujour Education and Academic Support	Vachenzia McKinney	901.443.0913	communications@ledujour.org	The aim of this program is to maximize student/parent comprehension of educational needs and resources while improving individual student planning. This is accomplished by targeted workshops which emphasize effective parenting techniques and student academic, career, and social productivity in the following areas: Maximizing Academic Potential, Improving Discipline & Morale, Academic and Behavior Interventions, Post- Secondary Decision Making, Leadership Skills and Leadership & Entrepreneurship Development.

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	Organization	Program	Contact	Phone	Email	Program Description
13. Parenting Skills	LeDujour HERO Village of the Mid-South	Le Dujour Healthier Living	Vachenzia McKinney	901.443.0913	communications@ledujour.org	This program connects the underlying threads between physical issues and mental health issues. Local mental and physical health specialists, financial and legal experts, and faith-based leaders work collaboratively to help people of all ages learn how to overcome or address difficult situations including: Disease Prevention & Rehab: Addresses Obesity, Heart Disease, Diabetes, Cancer, & Stroke, Exercise & Nutrition• Living With HIV• Teen Pregnancy Prevention• Improving Mental Wellness• Suicide Prevention
	One by One Ministries	Mentor Program	Marion Weaver	901.857.1153	mweaver@onebyoneusa.org	One by One Ministries mentors and educates new moms to parent well so that children thrive. Participants are eligible for our program anytime during pregnancy and until the baby is 3 months old. Our faith-based program matches moms with mentors who provide support and parenting education. Mentors meet with clients monthly, weekly contacts by phone or text beginning prenatally and continuing until the child's 1st birthday (with the option of continuing for a second year). Mentors encourage adherence to regularly scheduled doctor health and safety issues; teaches activities to be done with the child to promote development; help the client connect with community resources. Mentoring visits are based on the availability of the client and mentor.

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	Organization	Program	Contact	Phone	Email	Program Description
13. Parenting Skills	Porter-Leath	Cornerstone	Kimberly Thomas	901.577.2500	kthomas@porterleath.org	Cornerstone is an early childhood home visitation program that provides pregnant mothers as well as families of children from birth to age 5 with all of the proper tools necessary for positive child development. Utilizing the evidence-based Parents as Teachers (PAT) curriculum, home visitors teach preventative health, healthy parenting practices and self-sufficiency to pregnant women as well as parenting families with children from birth to age 3. Parents of children ages 3-5 are taught to be their children's first teacher and school readiness skills. Referrals, pre- and post-program testing and health screenings also contribute to the effectiveness of the Program. Spanish speaking staff is available
14. Legal	Catholic Charities of West TN	Immigration Services	Chris Butson	901.722.4730	chris.butson@acc.cdom.org	Direct immigration services are targeted to low-income immigrants and their families. Our Immigration Services program offers low cost, comprehensive immigration counseling services addressing our clients' basic needs, as well as their legal immigration concerns. Direct services and legal referrals are available to refugees and immigrants who reside in West Tennessee. Clients need to call or email to explain what immigration services they are seeking. If we could possibly assist them, they will make a consultation appointment. There is a nominal consultation fee at the time of the appointment with the legal representative.

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	Organization	Program	Contact	Phone	Email	Program Description
14. Legal	Community Legal Center	CLC Memphis Civil Program	Tania Munoz	901.543.3395	taniem@clcmemphis.org	The Civil Program operates by first having a potential client call us and explain their case and their desired outcomes to an intake coordinator. If a client needs to be referred to a program extension, like the Elder Law Program or Pro Se Divorce Clinic, the intake coordinator directs them to these services. If a potential general civil client has a type of case that we take, that person is scheduled for an intake meeting with a staff attorney. During the meeting the client pays a low, intake fee based on family size and income and explains the elements of their case. Our staff attorneys will assist them by accepting their case (in which case we charge a low sliding scale fee) or by giving brief legal advice.
	Community Legal Center	CLC Memphis Immigrant Justice Program	Jessica Dominguez	901.543.3395	jessicad@clcmemphis.org	The Immigrant Justice Program operates by first having a potential client call us and explain their case and their desired outcomes to a bilingual intake coordinator by phone. Afterwards, if a potential client has a case that we may be able to assist with, that client is scheduled for an initial consult meeting. During the meeting the client pays a modest intake fee and meets with a staff attorney. From here one of our staff attorneys will assist them by taking their case (in which case we charge a sliding scale fee based on family size and income), or (if we cannot take the case) referring them to a private attorney. In some cases they will be referred to a pro bono attorney who can handle their case free of charge.

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	Organization	Program	Contact	Phone	Email	Program Description
14. Legal	Hospitality Hub	Homeless Resource Center	Marquita Brown	901.522.1808	qbatthehub@gmail.com	Provides services for homeless people including access to refreshments and restrooms, a temporary mailing address, locker storage, computer use, use of a telephone to make local and long-distance calls, with job counseling, crisis management counseling and referrals to supportive services such as emergency housing and mental health resource treatment referrals. Also assists in obtaining birth certificates and state IDs and provides travel assistance for homeless persons and a free monthly legal clinic. Guests must first go through an intake interview on Mon, Wed or Fri 9:30 pm - 1:00 pm before receiving most HUB services. Guests can use HUB services for up to three months. The HUB is not a drop-in center, a day shelter or place to hang out, but a place for homeless persons to take care of business that will lead them out of homelessness.
	Latino Memphis	Derechos	Stacie Hammond	901.356.1661	stacie@latinomemphis.org	Eligibility: By appointment and upon acceptance. Immigrant Legal Services Derechos (Rights) is our informal name for the Immigrant Rights Defense Center (IRDC), Latino Memphis' in-house immigration legal practice that provides a full range of services to low-income clients for a nominal fee.

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14. Legal	Mid-South Community Justice & Mediation Center, Inc. (CJAM)	Mediation Services	Linda Harris	901.609.5269	Linda.harris@cjammediation.org	Eligibility: Meet income qualifications or court referral to mediation. Community Mediation is an accessible conflict resolution service. Our Community Mediation services make more sense than using the courts, the cost is based on your ability to pay. CJAM does not offer legal services or provide legal advice. Our mediators are not judges and remain impartial during the confidential sessions. We help those involved in disputes talk to one another, allowing them to resolve the situation and reach an agreement.
	JIFF	Evening Reporting Center	Keusi Donald	901.522.8502	keusi@jiffyouth.org	JIFF (Juvenile Intervention and Faith Based Follow-Up) ONLY ACCEPTS REFERRALS FROM JUVENILE COURT. The Evening Reporting Centers are for high risk youth with open court cases who have a greater chance of reoffending before the final disposition concerning their related offense(s).
15. Mental Health	Alliance Healthcare Services	Mental Health Program	Brenda Watson	901.354.7364	bwatson@alliance-hs.org	Alliance Healthcare Services is a not-for-profit community mental health center with locations throughout Memphis. AHS offers an array of individualized mental health treatment options for those with behavioral health needs. AHS accepts Medicare and TennCare, and can initiate Behavioral Health Safety Net for the uninsured. No private insurance accepted. When making referral to TTS contact, ensure AHS accepts client's insurance, and instruct the client to bring insurance card, and if applicable, a list of current medications and diagnoses. If uninsured, please bring proof of income, proof of residency, and picture ID.

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	Organization	Program	Contact	Phone	Email	Program Description
15. Mental Health	Hospitality Hub	Homeless Resource Center	Marquita Brown	901.522.1808	qbatthehub@gmail.com	Provides services for homeless people including access to refreshments and restrooms, a temporary mailing address, locker storage, computer use, use of a telephone to make local and long-distance calls, with job counseling, crisis management counseling and referrals to supportive services such as emergency housing and mental health resource treatment referrals. Also assists in obtaining birth certificates and state IDs and provides travel assistance for homeless persons and a free monthly legal clinic. Guests must first go through an intake interview on Mon, Wed or Fri 9:30 pm - 1:00 pm before receiving most HUB services. Guests can use HUB services for up to three months. The HUB is not a drop-in center, a day shelter or place to hang out, but a place for homeless persons to take care of business that will lead them out of homelessness.

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	Organization	Program	Contact	Phone	Email	Program Description
15. Mental Health	Kindred Place	Comprehensive Anger Management Program	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Provides CAMP (Comprehensive Anger Management Program) for children and teens who have behavior problems or who are in need of emotional regulation and/or life skills. Parents take part in the treatment process by attending separate mandatory courses in a program called TIPS. The program is also available for Spanish speaking families. Four separate classes are specifically designed to meet individual family needs and include (1) CLUES (Children Learning Useful and Effective Skills), a psycho-educational program for children ages 7 to 12 who have displayed unruly or disruptive behavior. This 10-week course provides participants with a forum to explore topics such as self-esteem, peer pressure, age-appropriate behaviors and positive social skills; (2) TAME (Teen Anger Management in Effect) an interactive forum for teen girls ages 13-18 that teaches non-violent problem-solving skills and allows teen girls a forum to explore a variety of relationship issues; (3) MAP (Male Adolescent Program) which offers teen males 13-18 an opportunity to explore attitudes about violence and learn non-violent problem-solving skills and positive effects; and (4) TIPS (Training Intervention for Parents) - the parent program that teaches strategies for coping with disruptive teens.

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	Organization	Program	Contact	Phone	Email	Program Description
15. Mental Health	Kindred Place	Individual Therapy	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Provides individualized and group counseling for all ages. Individual, couple and family therapy are offered to clients with varying presenting problems and diagnostic issues such as: child abuse, domestic violence, depression, anxiety, grief, child management, anger management and family and interpersonal conflict.
	Kindred Place	Mother/Child Domestic Violence Program	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Clinical psychological assessment and treatment recommendations for adults with a history of intimate partner violence. Outreach and counseling are provided for family members who are victims and children who witnessed intimate partner violence.
	Knowledge Quest	Universal Parenting Place	Tera Brownlee	901.207.3694	tbrownlee@knowledgequest.org	Knowledge Quest seeks to help meet community needs. Its Universal Parenting Place program helps people living in any zip code acquire well-developed parenting skills by offering individual counseling sessions with a licensed therapist and other parent-centered intervention activities and resources.
	Memphis Child Advocacy Center	Therapy	Kim Byars	901.888.4351	kbyars@memphiscac.org	Program Eligibility: Children ages 3-17 who have disclosed sexual abuse or severe physical abuse in the course of a DCS and/or law enforcement investigation. Our therapy program provides trauma-focused therapy for child victims of sexual abuse or severe physical abuse.

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	Organization	Program	Contact	Phone	Email	Program Description
15. Mental Health	Mind Renewals Inc.	Counseling Services	Dr. Kimberly Atkins	901.468.3349	mindrenewals@gmail.com	Program Eligibilit Requirements: Accepts United Health Care and Blue Cross Blue Shield Insurance. Mind renewals provides group, couples, individual, and teen counseling services.
16. Substance Abuse	Alliance Healthcare Services	Substance Abuse Program	Brenda Watson	901.354.7364	bwatson@alliance-hs.org	Alliance Healthcare Services is a not-for-profit community mental health center with locations throughout Memphis. AHS offers an array of individualized mental health treatment options for those with behavioral health needs and substance use disorders. Outpatient individual and group therapy options are offered, as well as medical detox via AHS Crisis Stabilization Unit. AHS accepts Medicare and TennCare, and can initiate Behavioral Health Safety Net for the uninsured. No private insurance accepted. When making referral to TTS contact, ensure AHS accepts client's insurance, and instruct the client to bring insurance card, and if applicable, a list of current medications and diagnoses. If uninsured, pleased bring proof of income, proof of residency, and picture ID.

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	Organization	Program	Contact	Phone	Email	Program Description
16. Substance Abuse	Grace House of Memphis	Grace House of Memphis Intensive Outpatient Treatment Program	Lauren Hearne, RN	901.722.8460	Laurenhearne@gracehouseofmemphis.org	Eligibility: Adult women age 18 and up whose live is being negatively impacted by the use of alcohol and/or drugs or co-occurring substance abuse and mental disorders. Adult Intensive Outpatient is a structured nonresidential treatment program that consists of multiple face-to-face therapeutic contacts per week. This is a less intense treatment model for women with substance abuse related disorders who cannot be treated exclusively in an inpatient setting. The outpatient service provides women with an intensive and ongoing treatment program designed to assist in modifying problem behavior and in acquiring the skills necessary to live as independently as possible and/or minimize her deterioration in the community.

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	Organization	Program	Contact	Phone	Email	Program Description
16. Substance Abuse	Grace House of Memphis	Grace House of Memphis Residential Rehabilitation	Lauren Hearne, RN	901.722.8460	laurenhearne@gracehouseofmemphis.org	<p>Eligibility Requirements: Adult women age 18 and up, whose life has been negatively impacted by the use of alcohol and /or drugs or co-occurring substance abuse and mental disorders. Social Detox, High and Medium Intensity Residential Treatment. Based on client's needs, usually 3 to 6 months in duration. Clinically-Managed High and Medium Intensity Residential Rehabilitation Services are for women with co-occurring addiction and mental health disorders. These services are designed to restore the severely dysfunctional alcohol and/or drug dependent woman to more appropriate levels of functioning. Grace House provides these services in a home-like setting. Structured therapy includes counseling sessions, attendance and participation in seminars each week. Treatment includes trauma and grief resolution. In addition, a variety of Recovery Support Services such as life skills education are offered. Special attention is given to co-occurring mental diagnoses. Clients are referred to community mental health centers for assessment and psychiatric medication management. Grace House provides medication monitoring, mental health education, techniques to manage stress and anxiety with emphasis on the importance of managing both the alcohol and drug addictions and the mental health disorders simultaneously.</p>

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	Organization	Program	Contact	Phone	Email	Program Description
16. Substance Abuse	Memphis Recovery Centers, Inc.	Adult Program	William Saulsberry	901.272.7751	wsaulsberry@memphisrecovery.com	<p>Eligibility: Ages 18+ dealing with substance use, abuse and dependency. Residential Treatment Program is 24/7; Partial Hospitalization Program is 7 days per week, 9am-5pm Sunday-Saturday; Intensive Outpatient Program is 5 days per week, 9am-12pm. Admissions Office is open Monday-Thursday, 8am-5pm, and Fridays 8am-4:30pm. Memphis Recovery Centers (MRC) Adult Program provides professional treatment of drug and alcohol dependency for teens in a caring and confidential atmosphere. We offer both residential and outpatient treatment, depending on the needs of the individual. MRC also supports those who experience co-occurring mental illness and substance use disorders, by integrating dual diagnosis treatment into the program. Our programs are successful through the use of an intensive family component, behavioral modification program, evidenced-based treatment model, and multiple counseling modalities, the staff attempt to foster long-term successes. Following residential treatment, the Adult Program provides each interested client with a 6-month nonresidential Aftercare Program intended to aid in the transition of each client from treatment and back into their home and community.</p>

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	Organization	Program	Contact	Phone	Email	Program Description
16. Substance Abuse	Memphis Recovery Centers, Inc.	Youth Program	William Saulsberry	901.272.7751	wsaulsberry@memphisrecovery.com	<p>Eligibility: Ages 13-17 dealing with substance use, abuse and dependency. Memphis Recovery Centers (MRC) Youth Program provides professional treatment of drug and alcohol dependency for teens in a caring and confidential atmosphere. We offer both residential and outpatient treatment, depending on the needs of the individual. MRC also supports those who experience co-occurring mental illness and substance use disorders, by integrating dual diagnosis treatment into the program. Our programs are successful through the use of an intensive family component, behavioral modification program, evidenced-based treatment model, and multiple counseling modalities, the staff attempt to foster long-term successes. Following residential treatment, the Youth Program provides each interested family with a 6-month nonresidential Aftercare Program intended to aid in the transition of each child from treatment and back into their home and community. Admissions Office is open Monday-Thursday, 8am-5pm, and Fridays 8am-4:30pm. Residential Treatment Program is 24/7; Partial Hospitalization Program is 7 days per week, 9am-5pm Sunday-Saturday; Intensive Outpatient Program is 5 days per week, 9am-12pm</p>

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	Organization	Program	Contact	Phone	Email	Program Description
16. Substance Abuse	Synergy Treatment Centers	One Year Residential Substance Abuse and Co-Occurring Treatment Program	Intake Coordinator	901.333.2227.226	synergy@synergyc.org	Synergy Treatment Centers provides one-year residential substance abuse treatment services to adults with chronic addictions and co-occurring mental health disorders. Criteria for program admission is the ability and willingness to participate in therapeutic work and job training activities as part of the treatment process. Additional information about the program can be found on the agency's website. The Intake Coordinator may be reached at 901-332-2227 x226.
	Kindred Place	Mother/Child Domestic Violence Program	Angelique Tutor	901.276.2200	atutor@kindred-place.org	Clinical psychological assessment and treatment recommendations for adults with a history of intimate partner violence. Outreach and counseling are provided for family members who are victims and children who witnessed intimate partner violence.
17. Safety	Porter-Leath	Connections – Residential Services	Dennis Fleming	901.577.2500	dfleming@porterleath.org	Children from abusive or neglectful homes, as well as children from loving families who may experience a troubled period, often lack the fundamental skills to succeed in school, their communities and lives. This group of Porter-Leath programs is operated by clinical staff 24-hours a day and focuses on providing residential, foster care and adoption services for children from birth to age 18 in a supportive and therapeutic environment. The Connections Program provides residential care, foster care, and adoption services for ages birth to 18 in a supportive and therapeutic environment. Sarah's Place is a 24-hour facility for the placement of youth who have recently been removed from their homes, as well as children between foster care placements. Requires referral from TN Department of Children's Services.

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	Organization	Program	Contact	Phone	Email	Program Description
18. Disabilities	WorkSteady Works	Job Readiness, Job Placement & Support Services For Social Security SSI & SSDI Beneficiaries	Angela Sampson	901.502.1443	angela@worksteadywoks.com	Assist Individual in accomplishing long-term employment leading to self-sustainability. During the process, this program provides protection of benefits during the trial work experience and health care of individual giving them milestone to reach before benefits are completely relinquished. If a relapse or disability is adversely affected by employment and benefits have been reduced or ceased, this program give them a fast track back to benefits payments. This program also provides, not just job placement, but support and guidance during employment encouraging goals and monitoring goals for successful accomplishments.
19. Credit/Financial Management	RISE Foundation	Save Up / Common Cents	Danielle Randolph	901.507.6644	admin@risememphis.org	RISE provides financial literacy classes. The Save Up and Common Cents programs teach clients who live in Shelby County to develop and manage a budget in order to save. Save Up classes take four cohorts of 25 through each year. Following an orientation, cohorts meet every Thursday night from 5:30 to 8:30 for six weeks. Then, Save Up participants move into the savings club portion and save for up to 18 months to make an asset purchase. When making a Save Up referral please be sure that a Save Up class is available the Thursday that you desire, as Save Up classes are not held every Thursday. Common Cents classes are scheduled as needed for clients who live in the 38126 zip code. When scheduling classes for Common Cents, please advise clients that they may need to show proof of residency within the 38126 zip code. For Save Up, they can live anywhere in Shelby County.

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	Organization	Program	Contact	Phone	Email	Program Description
19. Credit/Financial Management	United Housing	United Housing Homebuyer Education	Valerie Peterson	901.272.1122	vpeterson@uhinc.org	Instruction on home purchase and financial counseling.
	Urban Strategies, Inc.	Choice Neighborhood Initiative	Lorelei Davis	901.505.0826	Lorelei.davis@urbanstrategiesinc.org	Program Eligibility: Must be a former resident of Foote Homes. The Memphis Housing Authority (MHA) and Urban Strategies Memphis HOPE strive to improve the lives of Foote Homes' residents by developing a community in which unemployment and poverty are reduced. Urban Strategies, Inc. (USI) provides a number of case management and wrap-around services to former Foote Homes residents.
20. Spirituality	Neighborhood Christian Center	Family Enrichment and Adult Services - Women Empowered to Succeed	Linda Webster	901.321.5426	lwebster@ncclife.org	Women Empowered to Succeed provides job, education and life skills training. The strategic goal of this program is to assist women with and improve their ability to become motivated, educated and gainfully employed in order to meet the economic, physical and emotional needs of their families.
	Neighborhood Christian Center	Family Enrichment Services	Linda Webster	901.881.6013	lwebster@ncclife.org	Family Enrichment Services program seeks to empower the family by providing the following services; early childhood, adult and family counseling and ongoing support to help maintain stable and healthy families.